

Herefordshire Safeguarding Adults Board

Annual Report

2011 - 2012



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Introduction

What Annual Reports should do?

Whilst, as yet, there are currently no statutory requirements for local safeguarding adult boards, as there are for local safeguarding children boards, a number of areas across the country benefit from organisations working together strategically and operationally to develop safeguarding for adults. Organisations in Herefordshire have continued to support our Safeguarding Adults Board which is now well established and works to improve the safeguarding of adults at risk across Herefordshire.

This report can be used to develop an understanding of safeguarding in Herefordshire and the work the Board and its partners are doing to support adults at risk. It also highlights the critical safeguarding issues relevant in Herefordshire. This is also a public document which will generate wider community engagement in safeguarding issues.

Specifically, the Annual Report will:

- * Assess the effectiveness of our local arrangements for safeguarding adults at risk.
- * Give comprehensive analysis of the context of safeguarding adults at risk in Herefordshire.
- * Compare how we are performing against the specific functions the Board has including:
 - → Developing policies and procedures for safeguarding and promoting the welfare of adults at risk.
 - → Communicating to persons and bodies in the area of the authority the need to safeguard and promote the welfare of adults at risk, raising their awareness of how this can best be done, and encouraging them to do so
 - → Monitor and evaluate the effectiveness of what is done by the local authority and Board partners individually and collectively to safeguard and promote the welfare of adults at risk and advise them on ways to improve
 - → Undertaking reviews of cases where abuse or neglect of an adult at risk is known or suspected, an adult has died or has been seriously harmed, and there is cause for concern as to the way in which the authority, their Board partners or other relevant persons have worked together to safeguard the adult.
 - → Review learning completed or due for implementation from Serious Case Reviews that we have been involved in.



Reviewing the Year: April 2011-April 2012

The last year has seen a challenging environment in which to maintain and develop safeguarding services. The tough financial realities that organisations are facing are causing them to review how they do business internally and many are re-structuring significantly. I do not doubt the commitment of all local organisations to fulfil their responsibilities for safeguarding the welfare of adults at risk. The change processes provide valuable opportunities to review and develop how we work together but the risk of disruption to the co-ordination of organisations in how they collaborate in delivering effective safeguarding services is ever present. There have been a number of recent changes in key personnel across a number of organisations. This presents opportunities in terms of fresh new approaches but the lack of continuity brings a challenge that will need careful management.

The annual report documents a number of important developments in safeguarding that have been achieved this year. The 'Levels of Need' guidance [superseded later in 2012 by the regional Thresholds Guidance] will provide useful guidance concerning the recognised thresholds for intervention. The new alert form has been produced and the number of alerts having risen significantly indicates some success at efforts that have been made to raise the awareness of safeguarding issues. This year will see the opening of a Sexual Assault Referral Centre for West Mercia, which will hugely improve the quality of service offered to the victims of such crimes.

It must be recognised that our safeguarding services are still on an improvement journey from a relatively low base and there is unquestionably much to do to reach the standard to which we aspire. We must get better at knowing how effective our services are and what needs to change to make the necessary improvements. Policies, procedures and written guidance, no matter how well written, serve no purpose unless they are commonly understood and complied with. Everyone who works with adults at risk in Herefordshire must be aware of what their safeguarding duties are and how to respond when they have concerns about the welfare of an adult at risk. The 'Levels of Need' document which sets out these thresholds must become well understood and all employers must take responsibility for ensuring that awareness levels in their organisations are as they need to be. Herefordshire Safeguarding Adults Board needs to improve links with The Health and Well-Being Board to ensure that services being delivered meet service user's needs and are appropriately prioritised. Finally, we must develop better ways of seeking the views of service users themselves on how we work together to develop our practice.

This year has seen important foundations laid for positive development in our collective effectiveness in keeping adults at risk safe and providing early help for children for those who need it. Across Herefordshire, there is a clear commitment to maintain and accelerate our momentum in progressing this vital work and my sincere thanks go to all involved.

Dave McCallum, Independent Chair

How effective are our local Safeguarding arrangements?

Herefordshire Safeguarding Adults Board has continued its development journey during 2011-12, providing a strategic forum for a range of agencies to work together to improve safeguarding practice across the county.

Herefordshire Safeguarding Adults Board has structured its work to ensure that it effectively meets its remit of:

- * Facilitating effective joint working by statutory and other agencies in relation to safeguarding adults in Herefordshire
- Assuring itself that the Human Rights of service users are upheld at all times by ensuring that all policies and practice promote dignity and respect and ensure people live safely and free from discrimination and harassment.
- ➢ Publicising its role and responsibilities across all both organisations working across Herefordshire and the wider community to promote Safeguarding Adults as everyone's business

By continuing to pursue its remit, the Board also prepares itself as well as it can to meet any requirements that are placed upon it when the legislation is passed to give it statutory responsibilities.

Key developments in the way safeguarding alerts are received and initially processed by Wye Valley NHS Trust have provided a more robust system. Through this new approach, the Board has been able to increase its understanding of safeguarding issues and the needs of adults at risk in Herefordshire. This has been supported further by the creation of a new process for storing information electronically about safeguarding referrals.

Evidence presented to the Board through staff and user feedback and through case audit suggests that safeguarding arrangements in Herefordshire are generally effective. However, the Board is aware that the way information about the safeguarding process is recorded needs further development and therefore, the Board's picture about safeguarding responses and issues across its agencies needs continued development in 2012-13.



The context of safeguarding adults in Herefordshire

Herefordshire is a rural county with a population of 183,500¹. Our Joint Strategic Needs Assessment states that: "Overall people in Herefordshire are healthy, live longer compared with national life expectancy, and have positive experiences of the things that affect their lives and well-being. Even so, there are a number of significant issues facing our communities which can get 'hidden' behind these headline statements". It is in understanding these issues that Herefordshire Safeguarding Adults Board ensures we safeguard most effectively adults at risk in Herefordshire.

Herefordshire Safeguarding Adults Board and its partners are supported by a wealth of analysed data about Herefordshire's population including the following documents:

- * A range of data is available at Herefordshire's Facts and Figures website at http://www.herefordshire.gov.uk/factsandfigures/index.aspx.
- ★ Herefordshire's Joint Strategic Needs Assessment (JSNA) which focusses on the health and well-being of residents in Herefordshire. The current version is available at www.herefordshire.gov.uk/factsandfigures/jsna.aspx.
- ★ Understanding Herefordshire 2012 which is our integrated needs assessment taking the findings of the JSNA and combining them with additional research undertaken. Available at www.herefordshire.gov.uk/understandhere.

Ethnicity

This ethnicity data is taken from the Facts and Figures² website for Herefordshire and are based on 2009 population estimates.

The data shows that in Herefordshire there is a much smaller proportion of people from ethnic backgrounds other than White British than the English averages.

Even so, increases in the populations of people from

	Herefordshire		England	% Change from 2001
White - British	186,600	94.1%	82.8%	-1%
White - Irish	1,000	0.6%	1.1%	+25%
White – Other White	4,300	2.4%	3.6%	+120%
Mixed	1,400	0.8%	1.8%	+100%
Asian or Asian British	2,000	1.1%	6.1%	+400%
Black or Black British	900	0.5%	2.9%	+400%
Chinese	400	0.2%	0.8%	+100%
Other Ethnic Group	500	0.3%	0.8%	+150%
Total Not 'White British'	10,600	5.9%	17.2%	+140.9%
All People	179,100	100%	100%	+2%

other ethnic backgrounds have grown considerably in the last few years.

The Board has to be aware of the cultural implications of these growing communities within Herefordshire.

¹ 2011 Census: population & household estimates for Herefordshire (http://www.herefordshire.gov.uk/factsandfigures/1459.aspx#CensusResources)
² http://www.herefordshire.gov.uk/factsandfigures/ethnicity.aspx

Deprivation

It would be easy to assume that there is little deprivation in a rural county like Herefordshire; however this is not the case. A broad definition of deprivation across multiple measures is made by the Indices of Multiple Deprivation, highlighting the most deprived areas (Lower Super Output Areas or LSOAs) nationally. In Herefordshire there is one LSOA in the top 10% most deprived nationally (Golden Post-Newton Farm) while a further seven are in the 25% most deprived³.

Health and Wellbeing

Health and wellbeing outcomes for people in Herefordshire are generally good compared to national statistics. However Understanding Herefordshire highlights the following areas of concern:

- ➢ Problematic Drug Use: While Herefordshire's overall rate of problematic drug use is in line with national averages, the rate of injecting drug use is higher than the national average.
- * Alcohol related hospital admissions: Following a 30% increase in admissions between 2007-08 and 2010-11, Herefordshire has the second highest rate in the West Midlands.
- ➢ Diagnosis and support for people with Dementia: The number of people living with dementia is estimated to be 3,000 although approximately two-thirds of these are undiagnosed. The prevalence is predicted to increase to nearly 3,900 by 2015 and 5,500 by 2030.

However, for those with mental health, physical or learning disabilities, there has been a reduction of both residential and nursing care between 2007-8 (1,200) and 2010-11 (1,000) resulting in more people living in their own homes.

Housing and Access

No other English county-level authority has a greater proportion of its population living in "very sparse" Output Areas than Herefordshire. The Safeguarding Adults Board is mindful of the effects this can have on the people living in these areas including:

- Access to services can be difficult.
- Regular public transport can be limited.
- A large proportion of housing is both old and poorly equipped, with housing being poorly insulated or expensive to maintain leading to higher levels of fuel poverty.

Providing services to adults at risk which are designed to meet their additional rural needs can be costly to providers in Herefordshire and must be balanced against the needs of the whole population. Herefordshire Safeguarding Adults Board is mindful of this additional dynamic of need in our county.

Crime and Disorder

Crime rates in general are low compared to national and very low compared to the region.

³ Office of National Statistics (<u>www.herefordshire.gov.uk/factsandfigures/deprivation.aspx</u>)

Levels of Need Guidance [superseded later in 2012 by the regional Thresholds Guidance]

The Herefordshire Levels of Need Guidance⁴ gives the public, practitioners and professionals guidance as to what responses are appropriate in a range of adult safeguarding situations. Clear guidance is given around when and how to make a Safeguarding alert, specific to different types of abuse.

The document, launched in March 2012, sets out common understanding of levels of need across all partner agencies with the aim of improving consistency and enhancing the effectiveness of joint working. By supporting individuals at the right level any broader safeguarding action or changes needed, can be implemented as soon as possible to enable individuals to live as risk free as possible

The guidance has been written to supplement the Herefordshire Framework for Safeguarding Adults⁵ and is not intended to replace this.

Alerts to Safeguarding Services

During 2011-12, 2180 alerts were made to safeguarding services in Herefordshire which is an increase of 24% on the total of 1763 received during 2010-11. During 2010-11 and into 2011-12, Herefordshire Safeguarding Adults Board held an awareness raising campaign to ensure that more cases of safeguarding concern were reported and could be acted upon. The continued increase in referrals proves that this campaign has been successful.

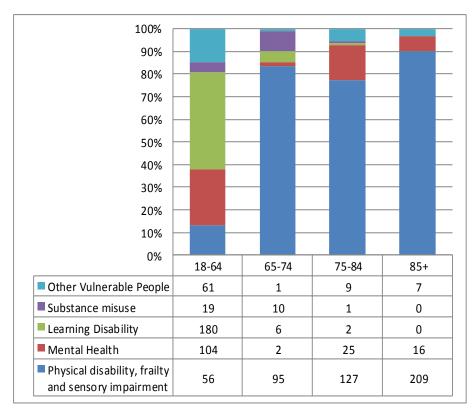
Of all the alerts that became referrals received 988 were recorded as completed, meaning that all investigations had been undertaken and necessary actions were taken. Herefordshire Safeguarding Adults Board is aware that the management of referrals is not always completed through the Council's computer system and therefore the data doesn't reflect the final outcomes of all 2180 alerts.

The first graph overleaf, although only representing 930 of the recorded completed referrals, gives an indication of the age distribution and category of vulnerability of those people each referral concerns. The first column, capturing safeguarding referrals for people aged 18-64, shows that the greatest proportion of safeguarding referrals for this age group are for people who have a learning disability. Across the three older ranges the vast majority of referrals are made on behalf of people whose most significant factor of vulnerability is physical disability, frailty or sensory impairment.

This is generally what would be expected, but might also show an over reliance by people making referrals on this category and therefore not fully representing other factors of vulnerability, particularly dementia.

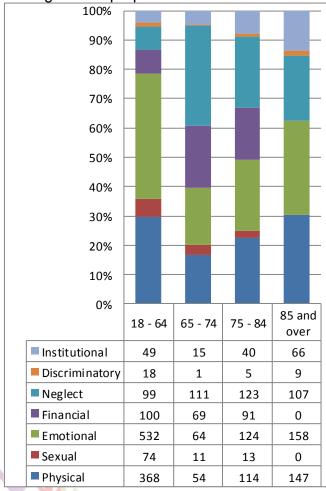
⁴ Available for download from the Adult Safeguarding page on Herefordshire Council's website at https://beta.herefordshire.gov.uk/health-and-social-care/adult-services/safeguarding-adults-policy-and-procedures.

⁵ Available for download from the Adult Safeguarding page on Herefordshire Council's website at https://beta.herefordshire.gov.uk/health-and-social-care/adult-services/safeguarding-adults-policy-and-procedures.



The next graph outlines the proportions of the types of abuse recorded in the safeguarding referrals received in Herefordshire.

Although these proportions themselves are not concerning, the fact that there are no



recorded referrals about financial abuse for people ages 85 and over may be an issue for the Board to explore.

Intelligence such as this derived from the data can help the Board to make decisions about its priorities and target its resources to improving the safety of vulnerable people in Herefordshire.

How we are performing?

Developing policies and procedures for safeguarding and promoting the welfare of adults at risk.

During 2011-12 Herefordshire Safeguarding Adults Board augmented its abilities to develop policies and procedures through the creation of its Policy Protocols and Procedures Sub Group.

The sub group met throughout the year and it developed its Terms of Reference which were then agreed by the Board. The sub group's responsibility is to ensure that local standards, policies and procedures are in place in relation to safeguarding adults in vulnerable situations. The sub group monitors changes in national standards, regulations, guidance and case law and ensures that these are incorporated into procedures applying to all agencies working across Herefordshire. It also ensures that the importance of safeguarding adults is included in other policy documents, such as domestic violence and safeguarding children.

Furthermore, the Policy Protocols and Procedures Sub Group monitored its specific responsibilities laid out in the annual Herefordshire Safeguarding Adults Board business plan and ensure the work of the board appropriate to the group continued throughout the year.

During 2011-12, Herefordshire Safeguarding Adults Board oversaw the development of a number of local procedures and documents to support adult safeguarding including:

- The Levels of Need in Adult Safeguarding Work guidance document (see page 8). This document lays out guidance for specific safeguarding situations. Its creation not only supports people who may need to make safeguarding referrals and provide services, but it also will help the Board assess the effectiveness and quality of referrals made, and help it to put further systems and support in place to increase the quality of referrals in future, thus improving safeguarding responses for the people of Herefordshire.
- ✗ Guidance and Procedures for Completing Serious Case Reviews. To ensure greater levels of learning following significant incidences involving adults at risk, guidance was produced to ensure all agencies understood their responsibilities to analysing the effectiveness of their work in relation to such incidences. This should ensure that reviews into serious incidences are more effective in providing learning and then improving service responses in future.
- Positive approaches to behaviour that challenges (including restrictive physical interventions). This policy outlines the expectations of the Board to promote high standards of practice in relation to supporting adults and children, who may display behaviour that challenges.



Communicating to persons and bodies in the area of the authority the need to safeguard and promote the welfare of adults at risk, raising their awareness of how this can best be done, and encouraging them to do so.

Herefordshire Safeguarding Adults Board communicates with organisations across Herefordshire through it's:

- Members from partner organisations
- Business Plan
- Training
- Pages on Herefordshire Council's website

Herefordshire Safeguarding Adults Board progresses the County's joined-up approach to safeguarding in Herefordshire by bringing together directors and strategic leaders across organisations working with children. Organisations represented include:

- ✗ Herefordshire Council, incorporating Commissioning of adult social care and Public Health
- Wye Valley NHS Trust, incorporating the provision adult social care and acute and community health services
- ²gether NHS Trust providing mental health and social care services.
- The independent care sector
- West Mercia Probation

* Hoople

West Mercia Police

Further, third sector organisations are represented as appropriate within the Board's sub groups. Members of the Board and its sub groups have a range of responsibilities as laid out in its Constitution including representing the Herefordshire Safeguarding Adults Board within their organisation; ensuring that the organisation is meeting its obligations to safeguard and promote the welfare of vulnerable people.

Therefore, members of the Board have a responsibility to ensure that their organisations understand what the Board is doing and are working towards the priorities of the Board.

The development and publishing of the Board's Business Plan also supports members in ensuring the Board's priorities are promoted among partner agencies.

The Board's strategic oversight of safeguarding training across the county is managed by the Training & Workforce Development sub group meets quarterly and through 2011-12 developed Task & Finish groups to carry out work within the Herefordshire Safeguarding Adults Board's Business Plan. These pieces of work included:

- The development of an e-learning introduction to the **safeguarding recording functionality in Frameworki** (Herefordshire's social care case management database) which went live in April 2012. The development of this has been extended to ensure the e-learning covers the wider safeguarding adults episode and reflects the new West Midlands Safeguarding Adults procedures.
- The development of training around the **Mental Capacity Act competencies** which was presented to the Herefordshire Safeguarding Adults Board in

- January 2012. The training was then implemented and is being accessed by and offered across the county.
- The start of work towards the multi-agency launch to managers and providers in Herefordshire of the new **West Midlands Safeguarding Adults Procedures** which will be adopted later in 2012.

Furthermore, the Dignity in Care Network has been established in Herefordshire. An event was held in September to launch the Create a STIRR for Dignity and Dignity in Care workshops are being presented to a wide range of providers across the county. As a result of this work, the number of Dignity Champions registered has risen from 124 to 221 during the year.

The Board has also maintained a range of safeguarding information for the public as well as guidance for practitioners on its pages of Herefordshire Council's website. This has included the publication of the Board's Everybody's Business campaign documents for the public.



Monitor and evaluate the effectiveness of what is done by the local authority and Board partners individually and collectively to safeguard and promote the welfare of adults at risk and advise them on ways to improve.

By scrutinising information presented to Safeguarding Adults Boards on the work of its partners, the Board is able to advise on how improvements can be made across safeguarding in the area they are responsible for.

Herefordshire Safeguarding Adults Board's Performance, Quality and Audit sub group takes the lead in evaluating the effectiveness of what is done by its partners. The sub group then provides assurance to the Strategic Board that the work partners do to safeguard and promote the welfare of adults at risk is effective, and informs them on suggestions for improvements.

During 2011-12, the Performance, Quality and Audit sub group developed a performance framework to allow monitoring of performance including appropriate performance measures and a performance reporting mechanism. The group also developed a standard template for agencies to report quarterly performance data and analysis into the Board.

Furthermore, the sub group developed a risk register to document progress on mitigating strategic safeguarding risks. Each agency to agree their organisational risks with regard to safeguarding adults and the Board has identified which risks need regular monitoring.

To support the work of the development of the performance framework and the risk register, the sub group also developed an audit framework for the Board which will enable cross reference checking between the data being presented and the experience of service users on the ground. It was agreed that this audit framework should include single agency audits, multi-agency audits, peer audit and agency self-assessments. Once this work was completed, an audit of statutory agencies compliance with safeguarding responsibilities was conducted to be reported to the sub group in the first quarter of 2012-13 and multi-agency audits were arranged.

Further work which the sub group oversaw was the development of a service user feedback framework in order to ensure the voice of service users are included in the Board's performance management processes. The Board ensured that the newly introduced safeguarding alert form enables referrers to capture service user's views while the revised safeguarding work flow within Frameworki (Herefordshire's social care case management database) incorporates prompts for service user input. More work is needed to ensure assessments and interventions are shaped by the service user's voice in all agencies and this will continue during 2012-13.



Undertaking reviews of cases where abuse or neglect of an adult at risk is known or suspected, an adult has died or has been seriously harmed, and there is cause for concern as to the way in which the authority, their Board partners or other relevant persons have worked together to safeguard the adult.

During 2011-12, Herefordshire Safeguarding Adults Board undertook no Serious Case Reviews as there were no cases that met the criteria.

The Board's Serious Case Review sub group comprises of members of a range of agencies who meet monthly to discuss cases of concern and to make a decision as to whether a Serious Case Review or other type of review is necessary.

Serious Case Reviews look closely at the interaction of the partners of the Board with each other, and wider agencies involved, to ensure that they have followed multi-agency procedures relevant to the case and, if they haven't, whether that prevented the -adult at risk from being adequately safeguarded. They involve all agencies who have worked with the -adult and take a considerable amount of time to develop and write.

The Serious Case Review sub group can ask the Board to recommend that a partner agency does an internal review and present it to the Board if they have concerns about a single agency's involvement in a case they have reviewed.

In 2011-12, the group discussed a small number of cases and recommended that some of those provided significant concern and therefore a single agency review or a practitioner lead peer review should be undertaken. These were completed as expected and learning was implemented within those agencies to prevent similar cases occurring in future.



2011/12 Strategic Priorities

The Herefordshire Safeguarding Adults Board's Business Plan 2011/12 set out the Board's strategic aims and specific objectives. The strategic priorities were based on the Board's analysis of priority areas for development and improvement. This section describes the progress made against these specific priorities.

We said we would develop safeguarding policy, protocols and procedures.

How we said we would achieve this:

- Develop "levels of need" guidance document, including processes for distinguishing between alerts and referrals
- Undertake a multi-agency review of safeguarding procedures to assess 'fit for purpose'
- Improving Safeguarding Adults Performance Reporting in Frameworki

What did we do?

- Levels of need document in place across organisations.
- * A new alert form in was developed and implemented for use across organisations.
- Multi-agency review completed through practitioner feedback evidenced that Herefordshire Safeguarding Adults Board procedures are fit for purpose

What difference has this made?

- Alerts to safeguarding services have increased partly due to the increased level of awareness of appropriateness of referring in different situations. This has been supported by the implementation of the new alert form.
- The Board, confident of the appropriateness of its procedures, have taken a lead role in the development of new regional safeguarding procedures which will be implemented during the 2012-13.



We said we would improve the Board's processes for understanding the state of safeguarding in Herefordshire and evidence improvements that need to be made.

How we said we would achieve this:

- Develop quality performance framework to allow monitoring of performance
- Develop Herefordshire Safeguarding Adults Board statutory agencies risk register
- Develop Herefordshire Safeguarding Adults Board audit framework
- Develop service user feedback framework
- Identified concerns would be disseminated on a regular basis to commissioners and practitioners as appropriate

What did we do?

- The quality performance framework and reporting schedule was developed by the group and implemented into the work of the group.
- The risk register was completed risks and progress to mitigate these has begun to be presented to the Board.
- ★ The audit processes and plans were developed by the group. An audit of statutory agencies compliance with safeguarding responsibilities was planned and will report during 2012-13.
- The development of the safeguarding alert form and the safeguarding work flow in Frameworki and the new process for capturing service users views after a safeguarding episode have all enabled a greater level of service user feedback.
- ✗ Wye Valley NHS Trust's Single Point of Access have begun conducting regular audits regarding the quality of safeguarding work within Wye Valley and these audits form part of Herefordshire Safeguarding Adults Board's assurance processes. Multi-agency practitioner forums have also been developed to improve safeguarding practice in Herefordshire.

What difference has this made?

- The Performance, Quality and Audit sub group receives a significant amount of data through quarterly reports provided by partners and now uses this to identify issues throughout the safeguarding system throughout the year. This is described in more detail on page 13.
- As a result, the Herefordshire Safeguarding Adults Board has a better understanding of the strategic risks within our safeguarding systems in Herefordshire and can monitor actions to mitigate these. Such actions will include the influencing of commissioners to commission more appropriate services for the residents of Herefordshire.

We said we would improve the knowledge, understanding and competences of the workforce in Herefordshire in relation to their work with vulnerable people.

How we said we would achieve this:

- Deliver competency based Frameworki training linked to Herefordshire Safeguarding Adults Board procedures.
- * Ensure that the Herefordshire Safeguarding Adults Board Training Strategy reflects the Mental Capacity Act requirements.
- Consult with partner agencies about how to promote and develop action learning sets.
- ✗ Development of monitoring system to meet the requirements of the Herefordshire Safeguarding Adults Board Training Strategy.
- Develop Herefordshire's Dignity in Care Network.

What did we do?

- ✗ E-learning for Frameworki continues in development due to a lack of resource to complete the work and an extension of the remit of the training package. Work will continue into 2012-13.
- A working group reviewed the Herefordshire Safeguarding Adults Board training strategy in the light of the Mental Capacity Act competencies and it was updated. Training was then developed and implemented using these competencies.
- A monitoring system for training has not yet been developed, although it remains the responsibility of the Training and Workforce Development sub group to monitor training delivered by and to the Board's partners.
- Herefordshire Safeguarding Adults Board held an event during 2011 to launch the Create a STIRR for Dignity campaign and workshops were delivered to a range of providers across the county.

What difference has this made?

- There is a greater understanding of the application of the Mental Capacity Act across Herefordshire, and a larger number of safeguarding referrals are being made with the consent and understanding of the victims.
- The number of Dignity Champions has dramatically increased, ensuring the Dignity in Care has a higher priority within the care sector.



Appendix 1: Herefordshire Safeguarding Adults Board Membership

JOB TITLE	AGENCY		
Director of Quality and Performance	² gether NHS Foundation Trust		
Community Integration & Race Equality Development Officer	Herefordshire Council		
Lead Councillor for Health and Wellbeing	Herefordshire Council		
Senior Manager for Mandatory Training	Hoople		
Chief Executive	Inspiration Care, Care Home Provider Forum Representation		
Director of Clinical Leadership & Quality	NHS Herefordshire		
Head of Safeguarding	NHS Herefordshire		
Mental Health Lead	People's Services, Herefordshire Council		
Assistant Director, People's Services Commissioning	People's Services, Herefordshire Council		
Director of People's Services (with the role of Director of Adult Social Care Services, DASS)	People's Services, Herefordshire Council		
Director of Public Health	People's Services, Herefordshire Council		
Head of Service Adults	People's Services, Herefordshire Council		
Assistant Director, Homes and Communities	Strategic Housing, Herefordshire Council		
Head of Public Protection	West Mercia Police		
Head of Service	West Mercia Probation Trust		
Director of Nursing and Transformation	Wye Valley NHS Trust		
Head of Quality & Safety	Wye Valley NHS Trust		
Head of Service, Adult Social Care	Wye Valley NHS Trust		
Service Manager Specialist Services	Wye Valley NHS Trust		



Appendix 2: Herefordshire Safeguarding Adults Board Budget Summary

During 2011-12, Herefordshire Safeguarding Adults Board and Herefordshire Safeguarding Children Board agreed to share a joint Business Unit and therefore a joint budget. The existing budgets were therefore combined. The tables below summarise the combined budget for 2011-12 but it should be highlighted that the pre-existing budget for Herefordshire Safeguarding Adults Board was a £20, 000 contribution from Herefordshire Council and PCT.

Therefore, the majority of income and expenditure of the Board's is currently allocated to the work of Herefordshire Safeguarding Children Board.

Agency contributions	2011/12
Herefordshire Council	£112,704
NHS Herefordshire	£45,203
West Mercia Police	£30,165
Youth Offending Service	£645
West Mercia Probation	£4,612
CAFCASS	£550
Total income	£193,879
Expenditure	2011/12
Independent Chair	£11,357
HSCB and HASB Manager	£72,884
HSCB/HSCB Development Officer	£20,796
Training and development	£61,551
Meeting expenses	£5,507
Publicity, information provision and participation (including Appual Report)	£9,099
Funding Carried Forward	£12,685
A N	-
	Herefordshire Council NHS Herefordshire West Mercia Police Youth Offending Service West Mercia Probation CAFCASS Total income Expenditure Independent Chair HSCB and HASB Manager HSCB/HSCB Development Officer Training and development Meeting expenses Publicity, information provision and participation (including Annual Report)